



Q 308 Quality Policy Statement

The Directors of GDS Chartered Surveyors have defined and documented the following commitment to the quality of the work carried out by every staff member.

All members of staff have responsibility to ensure that all work undertaken complies with this statement.

We have made a commitment to:

- Use the principals set out in ISO 9001:2015 to develop and maintain processes integral to our business and to produce a level of service consistently of good quality at a competitive cost;
- Maintain and develop good relationships with our clients through effective communication and encouraging feedback;
- Continually improve our QMS through self-auditing;
- Deliver services to clients that are in accordance with RICS principles and regulations, along with any other identified applicable requirements;
- Ensure that all members of staff constantly aims to improve the overall standard of works completed

By adopting this policy the clients of GDS Chartered Surveyors Ltd have the assurance of excellent standards in all aspects of works undertaken.

The Directors have the ultimate responsibility to maintain the quality policy and shall promote its aims in the following ways:

- Ensuring that all staff have the correct training and information to enable them to complete all tasks to the highest standard;
- Maintain excellent relationships between staff members and the management to ensure information is shared and help is given if necessary;
- Ensuring quality objectives are set and reviewed that drive this improvement on an annual basis.

Steven Roper

Graeme Dewar

Matthew Mather

**On behalf of GD Surveyors Ltd
April 2020**